INTERNAL REGULATIONS

SALEMA
ECO CAMP

SALEMA ECO CAMP

Salema Eco Camp, Quinta dos Carriços

8650-196 Budens

Revision 4

In force from 03 de November de 2026

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Internal Regulations – Salema Eco Camp

These Internal Regulations set out the rules governing the use and operation of Salema Eco Camp, as well as the specific legal provisions that apply.

CHAPTER I – GENERAL CONDITIONS

Article 1 – General Rules

Around The Eden, Lda., the operator of Salema Eco Camp, sets out in these Internal Regulations the rights and obligations of the Park's guests regarding its use. The Park is intended for camping and caravanning, as well as related activities, in order to better serve its guests on holidays, weekends or touring stays. Admission to Salema Eco Camp implies immediate acceptance of, and compliance with, these Regulations.

Article 2 – Opening Hours

1 – Salema Eco Camp is open all year round; however, it may close temporarily for exceptional reasons, namely safety, maintenance, legal requirements or other circumstances beyond its control.
2 – Reception operates according to hours set by Management, which are duly displayed and clearly visible to the public.
3 – During busier periods, particularly in high season, Reception opening hours may be adjusted or extended by decision of Management.
4 – Check-in and admission of new guests may only take place within the established opening hours. As a rule, no new camping check-ins are accepted after 22:00, except with express authorisation from Management. Where a late arrival has been authorised, the guest will be directed to a temporary parking area near the Park entrance, which is clearly signposted, safe and easily accessible. Access to electricity or other services may be limited in this area. The following day, during Reception opening hours, the guest may choose their final pitch in the Park at their leisure.

Article 3 – Quiet Hours

Quiet hours at Salema Eco Camp are from 00:00 to 08:00, as set out in Article 39 of these Regulations.

Article 4 – Rates

1 – The daily rates for the use of the Park are listed in the price list displayed at Reception.
2 – Rates will be updated annually or whenever Salema Eco Camp deems it necessary.
3 – As part of Salema Eco Camp's commitment to sustainable environmental practices and waste reduction, a daily waste management fee may be charged per person per night to guests aged 7 and over. This fee covers the costs of the proper disposal and treatment of waste generated during the stay. The amount is set out in the current price list, displayed at Reception and available through the Park's official channels.

Article 5 – Access to the Park

1 – Guests must enter and leave the Park through the main entrance only.
2 – Access to the Park is prohibited to:
a) Persons who may in any way compromise hygiene and public health in the Park;
b) Persons who are intoxicated or under the influence of substances that affect their behaviour;
c) Persons whose behaviour may disturb other guests or the harmony and public order of the Park;
d) Persons accompanied by animals without prior authorisation from Management, or by authorised animals that cause any disturbance to other guests;
e) Persons carrying or using any firearm, bladed weapon, air gun or any other device that may endanger the safety of others or disturb public order;
f) Persons whose observable behaviour puts their own safety or that of others at risk.
Management may also require a guest to leave the Park immediately in the event of a serious breach of these Regulations.
3 – Right of admission and right to require departure. Pursuant to Decree-Law no. 39/2008 of 7 March, as amended, which establishes the legal framework for the installation, operation and functioning of tourist developments, and in exercising its right to manage the establishment, the Management of Salema Eco Camp reserves the right to refuse entry to, or require the departure of, any person whose conduct compromises the safety or peace of guests and staff, good

relations between guests, or the normal operation of the Park. Access may be refused, or departure required, in the case of any person who:
a) Disturbs the order and normal operation of the establishment;
b) Behaves in an aggressive, threatening or offensive manner;
c) Fails to comply with the internal rules or with Management's instructions;
d) Engages in acts likely to endanger the safety of people or property.
Where necessary, the competent police authorities may be called upon to ensure that Management's decisions are complied with.
4 – Entry to the Park by visitors for purposes other than camping requires prior authorisation from Management.

Article 6 – Restrictions

1 – Whenever necessary, Management may determine:
a) Restrictions on the use of, and length of stay in, certain areas of the Park;
b) The specific location of areas for vehicle parking, pitching tents or positioning caravans;
c) That entry to the Park be refused to individuals who, according to records and administrative decisions, have shown inappropriate behaviour or past conduct incompatible with the Park's rules and safety.
2 – Commercial, political or religious advertising may not be displayed in the sanitary facilities or anywhere else in the Park. Collecting signatures or donations without prior authorisation from Management is likewise prohibited.
3 – Tents may not be left unoccupied.
4 – Parking of caravans and motorhomes is subject to the Park's conditions and availability.
5 – Individuals not registered at the Park may not enter, even if accompanied by registered guests, without the knowledge and authorisation of Reception.
6 – Leaving the Park through any access other than the main gate next to Reception or the pedestrian gate at the top of the Park is prohibited. Any guest who breaks this rule may be asked to leave the Park immediately, without exception.

Article 7 – Check-in and Check-out

1 – Camping and caravan pitches cannot currently be booked in advance.
2 – Entry to the Park requires prior check-in at Reception or the gatehouse. The following will be requested:
- Personal details of the booking holder (full name, Citizen Card, identity card or passport number, and contact details);

- Identification of accompanying guests, on presentation of a valid identity document;
- Temporary deposit of a valid document that is not essential for personal identification or, alternatively, a cash deposit of €50. The document or deposit is returned at check-out.

3 – Camping check-out must take place between 08:00 and 17:00. Accommodation check-out must take place between 08:00 and 11:00.

4 – Guests wishing to extend their stay must go to Reception on their day of departure, between 08:00 and 11:00 for accommodation and between 08:00 and 17:00 for camping, to renew their registration.

Article 8 – Payment Methods

Weekly camping payments: after 7 days, guests must pay for their stay, after which a new registration begins. Guests should bring the vehicle and tent identification cards for their stay.
Monthly payments: guests on long-term stays may pay monthly, at the start of the stay.
Monthly payments for long-term camping stays: guests on long-term stays may pay within 7 days of the check-in date, bringing the vehicle and tent identification cards for their stay.
Prepayment: guests may, if they wish, prepay their stay at check-in. Prepayment does not replace the security deposit.

Article 9 – Admission Requirements

1 – The Park may be used by Portuguese and foreign nationals holding any of the following valid documents:

a) Identity card or Citizen Card;

b) Passport.

2 – Visitors may only be received, and vehicles or equipment may only enter the Park, during Reception opening hours.

3 – Only guests with camping equipment will be admitted.

4 – Admission solely to use the sanitary facilities, empty wastewater or refill water is not permitted.

5 – Guests arriving outside Reception hours are admitted by the night security guard at the gate, under the following rules:

a) A valid identity document must be left with the security guard, to be collected at Reception by 11:00 the following day.

Article 10 – Admission of Minors

Minors under 18 will only be admitted if accompanied by their parents or by other adults who take responsibility for them by signing a statement of responsibility.

Article 11 – Visitors

1 – For the purposes of these Regulations, a visitor is a person who, without camping equipment, wishes to visit a guest already staying at the Park.
2 – Visitors must register at Reception beforehand and may only enter during Reception opening hours, provided that all of the following conditions are met:
a) The guest being visited is present at registration;
b) The applicable fee, if any, has been paid;
c) The visitor uses and displays a visitor card throughout their time in the Park;
d) The visitor leaves a valid identity document (Citizen Card, identity card or passport), which is returned at the end of the visit.
3 – Guests receiving visitors are responsible for their visitors' behaviour and for their full compliance with these Regulations.
4 – If a visitor wishes to stay overnight, Reception must be informed in advance and the visitor must check in, becoming subject to the applicable conditions and rates.
5 – Unless expressly authorised by Reception, visitors must leave the Park within the set hours. Where an overnight stay has been authorised, the visitor must leave by 17:00 the following day; otherwise, a further daily rate will be charged.
6 – Salema Eco Camp reserves the right, whenever necessary, to limit, restrict or refuse visitor access for reasons of safety, peace or good relations within the Park.
7 – All visitors are fully subject to these Regulations, and any disturbance, damage or loss they cause is the responsibility of the guest they are visiting.

Article 12 – Registration

1 – Registration is made on the appropriate form, stating the arrival date, the departure date (for accommodation), name, email address, telephone number and vehicle registration number, where applicable.
2 – All guests at Salema Eco Camp, including children, must provide identification.
3 – When registering for camping, guests must declare all equipment and vehicles included in their stay, and state whether they intend to use electricity and whether they are bringing pets.

4 – Any changes during the stay must be reported to Reception. Failure to do so may result in charges even when equipment or services are no longer in use (for example, after stopping electricity use, removing a guest from the registration or parking a vehicle outside the Park).

Article 13 – Groups

Where campers form a group, all members must register and one person must be named as the responsible booking holder.

Article 14 – Admission of Animals

1 – Animals may only be admitted with prior authorisation from Management, taking into account hygiene and safety rules.
2 – Animals legally classified as potentially dangerous will only be admitted in full compliance with the legislation in force.
3 – Dogs must be kept on a lead.
4 – Guests are responsible for picking up their animal's waste and disposing of it in the designated places.
5 – Any damage caused by admitted animals is the sole and exclusive responsibility of the guest.
6 – For camping, pets are subject to the fee set out in the current price list. In accommodation units (namely glamping tents and mobile homes), pets may incur an additional fee, as defined and communicated by Management.

Article 15 – Wristbands and Cards

1 – Guests will be given wristbands and control cards, which must be used as follows:
a) The wristband must be worn on the wrist at all times by its holder and is personal and non-transferable;
b) The vehicle card must be placed inside the vehicle, behind the windscreen, so that it is visible from outside;
c) The camping equipment card must be displayed in a visible place on the equipment.
2 – The cards referred to above must be returned on leaving the Park.
3 – Loss of any wristband, card, tag or key incurs a replacement charge of €50. If a card or wristband is damaged, the guest must go to Reception for a replacement.

Article 16 – Changes

Guests must inform Reception immediately of any changes to:
a) Camping equipment;
b) Number of registered persons;
c) Number of vehicles entering the Park and their registration numbers;
d) Electricity use, or any other registered camping item.

Article 17 – Guest Rights

1 – Guests of the Park have the right to:
a) Use the facilities and services in accordance with these Regulations;
b) Be informed of prices in advance;
c) Request a receipt or invoice for expenses incurred;
d) Request to see these Regulations;
e) Request the Complaints Book, even in the event of expulsion from the Park;
f) Make suggestions to improve the services provided.

Article 18 – Guest Duties

1 – Guests must:
a) Respect, within the Park and its immediate surroundings, the authority of those responsible for its operation;
b) Comply with the hygiene rules in force at the Park, particularly regarding the disposal of waste and wastewater, the washing and drying of clothes, and the prevention of contagious diseases;
c) Set up their equipment so as not to inconvenience other campers;
d) Refrain from any act likely to disturb other guests, namely making noise during quiet hours or using radios or similar devices during that period in a way that may disturb other guests;
e) Not light fires except in designated areas, and comply with all other fire safety measures in force at the Park;
f) Follow the Park's signage and the instructions of those responsible for its operation regarding vehicle movement, parking and the setting up of camping equipment;
g) Treat staff and other guests with courtesy and respect;
h) Identify themselves whenever requested by the Park manager or assisting staff;
i) Keep their accommodation in good condition.
2 – Guests are not permitted to:

a) Wash dishes or clothes during quiet hours;
b) Wash dishes or clothes in the showers or washbasins inside the sanitary blocks, which are intended solely for personal hygiene. Designated areas for this purpose are available outside the sanitary blocks;
c) Damage or interfere with cultural heritage;
d) Tie ropes, wires or other materials to trees unless they are rubber-coated;
e) Use wires, ropes or other materials at a height of less than 2.5 metres above the ground;
f) Climb over or damage the Park's fencing;
g) Use the natural resources available for purposes other than those intended;
h) Plant or sow without authorisation;
i) Use firearms, bladed weapons, air guns or other weapons;
j) Light fires outside designated areas, or on days of very high or maximum fire risk;
k) Leave burning equipment unattended;
l) Leave their pitch or accommodation dirty;
m) Dig pits or holes;
n) Fly flags of any kind;
o) Sell any goods or services inside the Park;
p) Take away objects or documents belonging to the Park;
q) Sleep in the Park without, or outside of, camping equipment;
r) Move stones or alter pitch boundaries;
s) Wash vehicles or camping equipment.
3 – Guests must also refrain from:
a) Openly displaying commercial, political or religious propaganda;
b) Collecting signatures or donations without authorisation from Management;
c) Posting any writing or drawings without authorisation from Management;
d) Using inappropriate improvised furniture, such as crates, or anything else contrary to camping etiquette;
e) Leaving sleeping bags, blankets and similar items hanging outside tents or caravans after 11:00.

Article 19 – Waste Management

1 – The Park follows Zero Waste principles, promoting the reduction, reuse and recycling of waste wherever possible.
2 – Guests and visitors must sort their waste correctly, using the bins provided for:
- General waste;
- Plastics and metals;

- Paper and cardboard;
- Glass;
- Biowaste (organic waste).

3 – Waste may not be left outside the designated areas or allowed to build up on pitches or in accommodation.

4 – Wherever possible, guests are encouraged to use reusable containers, reduce disposable packaging and reuse materials.

5 – In line with Salema Eco Camp's Zero Waste policy, and taking into account the real costs of responsible waste management, a daily waste management fee is charged per guest. This measure supports sustainable practices such as reduction, reuse, recycling and composting, helping to minimise the environmental impact of the Park's activities.

Article 20 – Responsibility of Parents and Guardians

Parents or guardians of minor guests are responsible for instructing the minors in their care on these Regulations, particularly hygiene rules, safe use of the sanitary facilities, cycling rules and the protection of the Park's physical and natural heritage.

Article 21 – Vehicles

1 – Vehicles not registered at Reception may not enter the Park under any circumstances, except for loading and unloading with prior authorisation from Reception or the gatehouse.

2 – Vehicles may not be driven inside the Park, except to enter or leave it.

3 – The use of non-motorised vehicles is restricted and may be prohibited whenever circumstances require.

4 – Any unregistered vehicle found inside the Park after the 30-minute unloading period will be charged for the full stay from the time its owner was admitted.

5 – Vehicles must be parked so as to allow other guests, and in particular emergency vehicles, to move freely within the Park.

6 – Whenever the number of vehicles exceeds the Park's capacity, entry may be refused for safety reasons.

7 – Campers are not guaranteed a parking space next to their equipment.

8 – Vehicles may not leave or move within the Park during quiet hours, except in cases of urgent necessity.

9 – Vehicles may not exceed 10 km/h inside the Park.

10 – Vehicle tuning, repairs and engine washing are not permitted.

11 – Washing vehicles of any kind, or camping equipment (caravans, trailers, tents, etc.), is not permitted.
12 – Boats and trailers may not be kept outside the designated area.
13 – Sounding car horns is not permitted.

Article 22 – Liability for Accidents

All accidents caused by guests are their sole and exclusive responsibility or, in the case of minors, that of their parents or guardians.

Article 23 – Electrical Connection

1 – Power supplied to one unit from a supply box may not be shared with other units.
2 – Electricity is subject to payment of the corresponding fee, as shown in the price list displayed at Reception.
3 – Only one connection cable is permitted per pitch (caravan or tent).
4 – Electrical cables are provided by the Park subject to availability.
5 – All electrical supply boxes are numbered and locked, and guests are strictly prohibited from tampering with them. Any need for opening or assistance must be requested at Reception.

Article 24 – Responsibilities

1 – Guests are responsible for any faults or damage caused to the Park through misuse or the poor condition of their equipment.
2 – Any personal injury or material damage resulting from the use of the electrical installation is the sole responsibility of the user.
3 – Guests are advised to keep the doors of their tents, caravans or other camping units closed whenever they are away.

Article 25 – Reception and Gatehouse

1 – Reception operates according to the hours displayed at its entrance.
2 – Reception is intended solely for services relating to the admission and stay of guests.
3 – Persons not involved in these services may not enter or remain in Reception, except as required for the normal course of the activity referred to in the previous paragraph.

Article 26 – Telephones

1 – The Reception telephone may be used with authorisation from the staff on duty, in duly justified emergencies.
2 – Except for urgent calls, Reception is not obliged to call guests to the telephone.

Article 27 – Bar and Restaurant

1 – The Bar and Restaurant operate during the hours set by Salema Eco Camp and displayed at each venue; they are run separately from the management of Salema Eco Camp.
2 – These venues have their own Complaints Book.

Article 28 – First Aid

1 – The Park has first aid supplies, which are intended solely to provide initial assistance to guests who suffer an accident or injury on the premises.

Article 29 – Dishwashing and Laundry

1 – The dishwashing sinks are for the exclusive use of campers and only for their intended purpose.
2 – Washing machines and tumble dryers are available in three of the Park's sanitary blocks, within the service buildings.
3 – Guests pay for the washing machines and dryers directly at each machine, inserting the amount shown.
4 – Guests are responsible for inserting the correct amount into the correct machine; the Park is not responsible for user errors or for payments made into the wrong machine.
5 – Guests must follow the instructions and recommendations displayed and, in the event of a fault or need for assistance, contact the company responsible for the machines.
6 – The Park is not responsible for any mix-up, loss or damage to clothing.
7 – After use, counters and sinks must be left clean and free of food scraps.

Article 30 – Barbecues

1 – The barbecues in the Park are provided for guests to grill food.
2 – To ensure their proper use, campers must:

a) Respect the order of arrival;
b) Leave the area clean after use;
c) Not leave food remains on the grills;
d) Bring their own materials, as the Park does not provide them; these are entirely the users' responsibility.
3 – Use of the barbecues depends on the daily fire risk. Before using them, guests must check the risk level displayed in the sanitary blocks or ask at Reception or the gatehouse.

Article 31 – Sanitary Facilities

1 – The power sockets in the sanitary facilities are intended solely for electric shavers and hair dryers.
2 – Toilet waste containers from motorhomes, caravans or trailers must only be emptied at the designated, clearly signposted points in the Park.
3 – No appliance of any kind may be connected to the water outlets in the sanitary facilities.
4 – The bins in the sanitary facilities are intended solely for waste generated by guests in those facilities.
5 – Depositing solid waste outside the bins provided is strictly prohibited.
6 – Any electronic equipment connected to the sockets in the sanitary facilities is the sole responsibility of the guest, and the Park accepts no liability for any damage or malfunction.

Article 32 – Fire Safety System and Safety Plans

1 – The Park is equipped with a fire protection system, and staff are trained in the use of firefighting equipment and in the procedures to follow in the event of fire.
2 – Emergency and safety plans are displayed in clearly visible places in the Park.

Article 33 – Leisure Areas

Leisure areas may only be used by guests during the posted opening hours.

Article 34 – Lost and Abandoned Items

1 – All items found in the Park must be handed in at Reception.
2 – Equipment is considered abandoned when:
a) It is not properly identified; or

b) Its owner has not paid for it for 30 days or more.
3 – Abandoned equipment will be collected by Park staff and stored for a maximum of 30 days from the date the owner receives notice.

Article 35 – Payment and Loss of Abandoned Items

1 – Where the owner of abandoned equipment is known, they will be notified by telephone or email to pay the costs of the abandonment procedure (removal and storage).
2 – Once the 30-day period referred to in Article 34 has expired, the abandoned equipment passes to the disposal of Salema Eco Camp.

Article 36 – Traffic Accidents

Any traffic accident within the Park may be the subject of an official report by the competent authorities, in accordance with the Portuguese Highway Code (Código da Estrada).

Article 37 – Administrative Offences

1 – Anyone who, after being warned, fails to comply with these Regulations will not be permitted to remain in the Park, without prejudice to any applicable administrative offence proceedings.
2 – Breaches of these Regulations, or of the rules laid down in the legislation in force, will be assessed by Management, which will decide on the measures to be taken.
3 – Irrespective of any legal action, and without prejudice to the obligation to pay immediate compensation for any damage caused, failure to comply with these Regulations may result in warnings, temporary suspension or permanent expulsion from the Park.
4 – Any decision to suspend or expel will be justified and communicated in writing to the guest or booking holder, and may result in the immediate termination of the stay and departure from the Park, with no right to a refund, under these Regulations.

Article 38 – Miscellaneous Provisions

1 – Any matters not covered by these Regulations will be decided by Management, in light of the principles set out herein and the legislation in force.
2 – Once the Park’s maximum capacity is reached, a waiting list will be kept on which campers wishing to stay will be registered.

3 – All guests must follow Management's instructions on setting up their equipment, so as to make the best use of the space available.
4 – Suggestions and complaints should, as a rule, be made in writing on the forms available at Reception and will be duly reviewed by Management, which may, if necessary, hear those who submitted them.
5 – In urgent cases requiring immediate action, complaints may be made verbally to Management, subject to availability and prior arrangement.
6 – Covers that are not in keeping with camping rules and spirit, such as tarpaulins, oilcloths and plastic sheeting, are not permitted.
7 – Removing or planting trees or plants is not permitted. Gardens are the sole responsibility of the Park.
8 – Only gas cylinders approved for camping may be used. Domestic gas cylinders may not be brought in or used.
9 – Management may inspect guests' installations in their absence whenever necessary, particularly in matters of hygiene and/or safety.
10 – Management reserves the right to terminate immediately the stay of any guest whose behaviour compromises safety, peace or good relations within the Park.

Article 39 – Quiet Hours and Noise

1 – To ensure the rest and well-being of all guests, quiet hours must be observed from 00:00 to 08:00.
2 – During quiet hours, no noise likely to disturb other guests is permitted, including music, loud conversation, the use of sound equipment or any other disruptive activity.
3 – Outside quiet hours, noise must be kept to reasonable levels, respecting the natural and communal environment of the Park.
4 – Failure to observe quiet hours may result in a warning and, in case of repeated or serious breaches, termination of the stay or expulsion from the Park, under Article 37 of these Regulations.

Article 40 – Environmental Responsibility

1 – Salema Eco Camp follows an environmental sustainability policy and encourages all guests to adopt responsible practices during their stay.
2 – Guests must use natural resources, namely water and electricity, responsibly and avoid waste.

3 – Proper waste sorting is mandatory, in accordance with the instructions provided in the Park, as part of its Zero Waste policy.
4 – Protecting the Park's fauna, flora and green spaces is everyone's duty, and any action that may cause environmental damage is prohibited.

Article 41 – Force Majeure

1 – Salema Eco Camp cannot be held liable for failure to provide, or limitations to, services resulting from force majeure, namely natural phenomena, fires, adverse weather, external supply failures, decisions by competent authorities or any other unforeseeable and unavoidable circumstances.
2 – Wherever possible, the Park will make every effort to minimise the impact of such situations and to inform guests promptly.

CHAPTER II – ACCOMMODATION

The Park's accommodation units require specific rules, particularly regarding bookings, occupancy and use. In addition to the general provisions of these Regulations (Chapter I), accommodation guests are subject to the rules set out in this Chapter.

Article 42 – Bookings

1 – Accommodation bookings are only confirmed upon payment in full, by bank transfer, at Reception, through the Park's online booking system, or via Booking.com or other partner platforms.

Article 43 – Rates

1 – The daily rates for the use of the Park are available at Reception and on the website.
2 – Rates will be updated annually or whenever Salema Eco Camp deems it necessary.
3 – Accommodation rates include:
a) Bed linen, soap, toilet paper, shower gel and pellets for the start of the stay;
b) For stays of more than 7 nights, a weekly clean, including a change of bed linen and towels and cleaning of the bathroom and floors.
4 – Toilet paper is provided at the start of the stay; once it runs out, guests must buy their own.
5 – Pellets are provided at the start of the stay; after that, guests must buy their own.

Article 44 – Changes and Cancellations

1 – The booked period is payable in full, even if not fully used.
2 – Salema Eco Camp may cancel a booking only for reasons of force majeure, which will be duly justified and communicated to the guest as soon as possible.
3 – Any changes during the stay must be reported to Reception (for example, additional people staying in the accommodation or a change of vehicle).
4 – Guests may change their booking up to 7 days before the check-in date.
5 – If the guest cancels up to 7 days before the check-in date, Salema Eco Camp will refund the amount paid in full.
6 – If the guest cancels less than 7 days before check-in, Salema Eco Camp will not refund the amount paid, except in duly evidenced cases of force majeure.
7 – In the event of a no-show without prior notice, the full booking amount is payable.
8 – If the guest withdraws or cancels during the stay, no refund will be given, and the stay may not be used at another time.

Article 45 – Damage and Liability

1 – Guests are responsible for keeping the furniture, crockery, linen, appliances, other equipment and the building assigned to them clean and in good condition.
2 – If the accommodation or its equipment is not in proper condition, Salema Eco Camp reserves the right to charge for the damage caused.
3 – At check-in, guests receive a statement of responsibility, in which they undertake to take care of all equipment and to return the accommodation in the same condition in which they found it.
4 – On arrival, guests should check that all utensils are present in the accommodation. If any item is missing or unfit for use, they must inform Reception so as not to be held responsible.
5 – Any damage occurring during the stay is the sole responsibility of the guest.
6 – In the event of damage to the accommodation or equipment, or of behaviour that breaches the rules of coexistence (such as verbal or physical aggression), Salema Eco Camp reserves the right to take appropriate legal and administrative measures, including claiming compensation and expulsion from the Park, depending on the seriousness of the situation.
7 – At check-out, guests must return the accommodation key, the Park access tag and the wristbands provided to Reception.
8 – Verbal or physical aggression between guests within the accommodation that endangers the physical or psychological well-being of others will not be tolerated.

Article 46 – Check-in and Check-out Times

1 – Check-in is between 16:00 and 00:00.
2 – Check-out is by 11:00.
3 – Any change to these times must be justified and requested in advance, and is subject to approval by Reception.

Article 47 – Prohibitions

1 – Exceeding the maximum occupancy of the accommodation is not permitted.
2 – During quiet hours, noisy activities likely to disturb other guests are not permitted.
3 – Smoking or vaping is not permitted indoors.
4 – Changing or altering the décor is not permitted.
5 – Rubbish may not be left in common or private areas.
6 – Pets are not allowed in the apartments and studios.

Article 48 – Cleaning

1 – Cleaning the accommodation is the guest's responsibility; however, for stays of 7 nights or more, a weekly clean is scheduled. For stays of 28 days or more (long-term rentals), a weekly clean is carried out together with an inspection of the accommodation's condition. If the inspection finds the accommodation in poor condition due to lack of hygiene, misconduct, damage or neglect, Management may terminate the stay.

Article 49 – Safety and Liability

1 – Salema Eco Camp is not responsible for the loss, theft or damage of money, jewellery or other valuables left on the premises, except where such liability arises under applicable law.
2 – Salema Eco Camp is not responsible for damage to guests' vehicles, tents, caravans, motorhomes or other equipment, except where such damage is legally attributable to the Park.
3 – Salema Eco Camp is not responsible for damage caused by natural phenomena, severe weather or falling trees, except where it results from proven negligence on the part of the Park.
4 – Guests are liable for any damage or loss they cause to the Park, to third parties or to the facilities, whether by act or omission, during their stay. In the case of minors, liability lies with their legal representatives.

5 – Salema Eco Camp is not liable for failure to fulfil its obligations where this results from force majeure, including extreme natural phenomena, fires, pandemics, widespread power cuts or other unforeseeable circumstances beyond its control.
6 – Guests are advised to keep doors, windows and personal belongings secure whenever they are away from their accommodation or pitch.

CHAPTER III – LONG-TERM STAYS

Article 50 – Long-Term Stays

1 – Salema Eco Camp offers long-term stays for guests wishing to remain at the Park for extended periods, under the terms defined and communicated by Management.
2 – Long-term stays are subject to specific payment and deposit conditions, which will be communicated to the guest at the time of booking and/or check-in.
3 – In accommodation, electricity consumption is paid by the guest. For camping stays, electricity is included in the terms of the stay, up to a limit of 6 A.
4 – The waste management fee is not included in the price of the stay and is charged as set out in these Regulations.
5 – The specific conditions for long-term stays, including rules on the use of common areas, upkeep of the space and guest responsibilities, will be communicated by Reception when the stay is booked.

Article 51 – Additional Provisions for Long-Term Stays

1 – For long-term stays in accommodation, electricity consumption is invoiced monthly, based on periodic meter readings taken by the Park.
2 – Guests must keep the space assigned to them in good condition, clean and hygienic throughout their stay. In the event of proven non-compliance, Salema Eco Camp may retain part or all of the deposit, as applicable.
3 – Guests must inform Reception in advance of any prolonged absence.
4 – Failure to comply with the agreed conditions or with these Regulations may lead to a review of the applicable terms or to termination of the stay.

Article 52 – Cancellation and Termination of Long-Term Stays

1 – If the booking is cancelled 30 days or more before the check-in date, Salema Eco Camp will refund all amounts paid by the guest in full.
2 – If the booking is cancelled less than 30 days before the check-in date, amounts already paid will not be refunded, except in duly evidenced cases of force majeure.
3 – If the guest terminates the stay after check-in, the applicable financial terms, including amounts due and any refunds, are those set out in the specific conditions agreed at the time of booking.
4 – This Article sets out the specific rules for the cancellation and termination of long-term stays and must be read in conjunction with the other provisions of these Regulations and with the specific conditions agreed for each stay.

CHAPTER IV – SALEMA ECO LIVING

Article 53 – Scope and Admission of Movable Dwelling Units

1 – Salema Eco Living provides plots for the installation of movable dwelling units, meaning tiny houses and mobile homes. There are two schemes:
a) Units owned by guests, subject to plot availability, prior approval by Salema Eco Camp and a separate agreement;
b) Units sold by Eco Living, subject to the respective terms of sale and the occupancy agreement.
2 – Only movable units on wheels or a chassis, designed to be relocated, in good condition and safe, and without permanent foundations or any construction fixed to the ground, will be admitted.
3 – The admission of guest-owned units is subject to prior assessment by Salema Eco Camp, which will check the unit's suitability for the available plot, its dimensions, condition, safety, required documentation, maximum occupancy and integration into the Park's landscape. The Park will reply in writing within a maximum of 30 days of receiving the complete documentation.
4 – The owner must submit the requested documentation, including the unit's documents of origin, the applicable licensing and road documents, any available technical certificates and proof of valid insurance. The electrical installation, gas appliances (where present) and safety devices must comply with the applicable requirements.
5 – Installation may only take place after the unit has been approved by the Park, the occupancy agreement has been signed and the amounts due have been paid.

6 – Salema Eco Camp may refuse to admit a unit that does not meet the defined requirements or whose size, condition, safety or characteristics are not compatible with the plot and with the Park's concept. Any refusal will always be justified in writing.

Article 54 – Installation and Occupation of Plots

1 – The owner is responsible for transporting guest-owned units. Installation on the plot and connection to the water, electricity and sewage networks are carried out by the Park and are included in the entry fee or, for units sold by Eco Living, in the sale price, under the terms of the agreement.
2 – Permanent foundations, constructions fixed to the ground, water tanks and independent wastewater discharge systems are not permitted. The unit must use the connections provided by the Park.
3 – The owner of the unit acquires no property rights over the land and is entitled only to occupy the plot under the terms of the agreement entered into.
4 – The plot is occupied for a period of 363 days, renewing automatically for equal periods unless terminated or not renewed in accordance with Article 55.
5 – The monthly plot fee is increased by 5% over the previous year's monthly fee at each annual renewal of the agreement, without any further notice being required.
6 – The owner is responsible for maintaining the unit, looking after the plot and the exclusive-use area, and repairing any damage attributable to them, without prejudice to the Park's responsibilities regarding the networks and common areas.
7 – The exclusive-use area of the plot is reserved for the occupants and may include plants, a vegetable garden, decking, an outdoor kitchen, outdoor furniture and removable structures, provided these have been approved in advance by Salema Eco Camp. Species adapted to the local climate should be favoured, and the rules on the upkeep and use of the space must be observed.
8 – Any structural or aesthetic alteration, extension, or installation of new equipment or structures on the plot requires prior approval from Salema Eco Camp.
9 – Independent photovoltaic energy production for the unit's own consumption is permitted, subject to prior approval of the installation by the Park, installation by a service provider designated or authorised under Article 56 and compliance with the applicable safety standards.

Article 55 – Specific Provisions for Salema Eco Living Occupants

1 – **Occupancy.** Occupancy of the unit is limited to its maximum capacity as stated in the agreement: four people in two-bedroom units and six people in three-bedroom units. For guest-

owned units, the maximum capacity is that set at admission. There is no increase in the monthly fee based on the occupants' age.

2 – **Utilities.** Water and electricity consumption is invoiced according to individual meter readings and the Park's current prices. Water used for irrigating the exclusive-use area is free of charge, under the terms of the Salema Eco Living conditions.

3 – **Waste management.** The waste management fee is included in the monthly plot fee, under the terms of the occupancy agreement.

4 – **Visitors.** Visitors must be notified to and registered at Reception. A visit is valid for two hours, after which the Park's current visitor fee may be charged. Visitors must limit their movements to the route needed to reach the people they are visiting and respect the rules on quiet, access and stay. Overnight stays by unregistered visitors are prohibited.

5 – **Holiday use by others.** The unit may only be lent to the owner's friends and family. These occupants must complete the standard camping registration at Reception and pay €20 per person per day, and the owner remains liable for the monthly fee. Advertising the unit on social media or booking platforms is prohibited.

6 – **Letting.** The unit may only be let to third parties through the Salema Eco Camp platform, subject to prior authorisation and the signing of a partnership agreement between the owner and the Park.

7 – **Sale or replacement.** The sale or replacement of a unit does not give the new owner an automatic right to occupy the plot; this depends on the Park's approval based on objective criteria (documentation, maximum occupancy, compliance with the rules and with the Park's concept). The Park will reply within 30 days of receiving the complete request. On the sale of a unit admitted as guest-owned, the new owner must pay an entry fee equal to half of that paid by the original owner; for units sold by Eco Living, the applicable fee is 10% of the sale price. In the event of replacement, the new unit is subject to prior assessment, and the entry fee will be recalculated if the unit falls into a different length band.

8 – **Non-renewal by the Park.** The Park may decide not to renew the agreement in the event of:

a) Breach of these Regulations or of the agreement, or behaviour that disrupts community life;

b) Incompatibility between the parties or neighbour disputes that make coexistence unworkable;

c) Non-payment;

d) Ecological reasons, in particular where keeping the unit or the plot is incompatible with environmental protection, with a decision by a competent authority, or with the regeneration of the site.

Non-renewal will be notified in writing, stating the grounds, at least 90 days before the end of the agreement.

9 – **Termination by the owner.** The owner must give written notice of termination at least two months in advance, under the terms of the occupancy agreement.

10 – **Vacating period.** Once the agreement has ended, the owner has three months to remove or sell the unit, during which the pro rata monthly fee remains payable. The plot must be returned clean and free of any damage attributable to the owner.
11 – **Abandoned unit.** If the unit remains on the plot without the monthly fee being paid for six consecutive months, and after two written notices to the owner, the Park may sell it, deducting the outstanding debt and the costs of removal, storage and sale, and will pay the remaining balance to the owner.
12 – **Breach.** In the event of a breach, the Park will send a written warning giving 15 days to remedy it. If the breach continues or recurs, the Park will give written notice of termination or non-renewal of the agreement with 30 days' notice, and the owner may respond in writing within 10 days. In the event of a serious breach that endangers the safety of people or property, termination may take immediate effect.
13 – **Tax residence.** The plot may be occupied continuously throughout the year, but this does not constitute permanent residence or give rise to any right to tax residence. Owners and occupants may not establish their residence or tax domicile at Salema Eco Camp.
14 – **Compliance with the rules.** Salema Eco Living occupants are subject to these Internal Regulations and to the specific terms of the occupancy agreement.

Article 56 – Service Providers

1 – Work and services on Salema Eco Living units and plots, namely gardening, carpentry, plumbing, electrical work, solar panel installation and other similar services, may only be carried out by service providers designated by Salema Eco Camp.
2 – Entry of any service provider into the Park is subject to prior approval by Management, which may set conditions of access, working hours and required documentation, including proof of valid insurance.
3 – Exceptionally and upon a justified request from the owner, Management may authorise a service provider proposed by the owner. Such authorisation is at Management's discretion and is not a right of the owner; may be refused or revoked.
4 – Authorised service providers are subject to these Internal Regulations. The service contract is entered into between the owner and the provider; the owner is responsible for the work they commission, without prejudice to the provider's own liability.
5 – The entry or presence of unauthorised service providers may lead to their immediate removal from the Park and constitutes a breach for the purposes of paragraph 12 of Article 55.